7-DAY POSITIVITY RATE (2021)
DAILY COVID-19 FATALITIES
VIRAL VARIANTS

- Are not known to cause more severe illness
- Do appear to be more transmissible
VIRAL VARIANTS

- Maryland is partnering with UMD and JHU to double our sequencing volume
- Will be one of the strongest surveillance programs in the nation and the world
We are in a race between vaccines and variants.
99.6% of first doses delivered to vaccinators administered.
29,096
AVERAGE SHOTS ADMINISTERED PER DAY
LONG TERM/CONGREGATE SETTINGS

- Vaccines offered to every nursing home resident and employee
- Clinics at assisted living facilities are nearly complete
- Clinics at independent living facilities are underway
M&T BANK SITE

- 55,000 sq ft vaccination site
- More than 10,000 appointments made
- Will be administering 2,000 shots per day by next week
SOUTHERN MARYLAND MASS VACCINATION SITE

- Located at the Southern Maryland Blue Crabs stadium
- Opening no later than March 11
- Supported by FEMA
PRE-REGISTRATION

● New statewide system launching in March to pre-register for state-run mass vaccination sites
Pharmacies
Mass Vaccination Sites
Hospital Sites
Local Health Departments
Assisted Living Facilities
WHITE HOUSE CALL

- Continuing to press for more doses to be produced, distributed
- Anticipating the possibility of Johnson & Johnson allocations as early as next week
SAFELY REOPENING SCHOOLS

- Nearly every school system reopening or planning to reopen for in-person instruction in March
- State providing additional funding, 1 million tests, unlimited supply of PPE
SAFELY REOPENING SCHOOLS

● New executive order clarifies that masks are required for anyone over the age of 5 in any area of school setting where interaction with others is likely.
VACCINE FRAUD

- No one can charge you for a vaccine or a vaccination
- If you suspect fraudulent activity, notify law enforcement immediately
COVID-19 Vaccination Support Center

1-855-MDGOVAX (1-855-634-6829)
7 a.m. - 10 p.m EST | 7 days a week
SUPPORT CENTER CAPABILITIES

• Information on Maryland's vaccination efforts
• Scheduling of appointments at the state-run mass-vaccination centers
• Identifying COVID-19 vaccine providers for callers (closest to them geographically)
• English and Spanish call tree—constituents that go through the Spanish side are connected with Spanish-speaking call center advocates
• Residents can elect to talk to advocates through text messaging or by engaging online via chatbot and instant message
• Staffing up to more than 500 advocates this week
SUPPORT CENTER SOFT LAUNCH

• Nearly 6,000 inbound and outbound calls to segmented groups of seniors drawn from lists provided by the Maryland Department of Aging

• Booked more than 2,000 appointments; 619 outbound calls yielded a connection rate of 37%

• Previously tested this support center with outbound calls to more than 5,000 Prince George’s County residents
SUPPORT CENTER DATA

- Nearly 30,000 calls received Friday
- Average wait time of 7 minutes.
- Total appointments scheduled to date: 11,828.

<table>
<thead>
<tr>
<th>Breakdown of Stats</th>
<th>EOD</th>
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<tbody>
<tr>
<td><strong>Total Voice</strong></td>
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<tr>
<td>MDGOVAX Calls</td>
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<td>Selected to Text</td>
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<td>Talked to Agent</td>
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<td>Avg. Daily Wait Time</td>
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COVID-19 UPDATE
FEBRUARY 23, 2021