

Regulatory Reform Commission

Thursday, September 28, 3:00 pm
100 Community Place, Crownsville, MD 21032

AGENDA

1. Opening Remarks by Lt. Governor Rutherford and Co-Chair Abba Poliakoff
2. Discussion with Heidi Dudderar, *Governor's Office of Transformation and Renewal*
(3:15 p.m.)
3. Discussion with the Customer Services Initiative, (Greg Derwart, *Chairman of the Commerce Cabinet Customer Service Workgroup*; Mike Morello, *Governor's Office of Performance Improvement*; Randall Nixon, *Governor's Business Ombudsman*)
(3:25 p.m.)
4. Update from Regulatory Reform Workgroups (3:40 p.m.)
 - a. *Occupation & Business Licensing*
 - b. *Environment & Land Use*
 - c. *Financial Services*
 - d. *Healthcare*
5. Update from the *Advisory Council on the Impact of Regulations on Small Businesses*
(Commerce)
(4:15 p.m.)
6. Adjournment