Purpose

• Reduce incidents of conflict, arrest, prosecution, and commitment through effective diversion from the criminal justice and emergency medical systems

• Reduce incidents of crisis through improved connections to effective behavioral health care and resources

• Address the increased need for public behavioral health services resulting from the COVID-19 Pandemic
Background

Mobile Crisis Team

• Baltimore County Police Department & Health Department Partnership
  • History
  • Co-responder Model

• Previous Success

• Capacity Limitations
Approach

• Increase the capacity of the Mobile Crisis Team (MCT)
• Enhance early diversion opportunities at the 9-1-1 Center through Call Center Clinicians (CCC)
  • Currently call screening has limited capacity to divert calls from the police dispatch process
• Increase the ability to accept community referrals for persons in crisis
  • Proactive vs Reactive response and resources
Increasing Capacity & Investment

**Increased Capacity**
- Increase day and evening shifts to 3 teams
- Expand total capacity
- Reduce patrol officer response

**Investment**
- Police Department
  - Additional Sworn Personnel: 4 officers, 1 analyst, 2 sergeants
  - Logistics: computers, phones, radios, vehicles, equipment
- Health Department
  - Additional Clinical Staff: 3.15 FTE clinicians, 1 supervisor
  - Logistics: computers, equipment, licensing, indirect
Call Center: Diversion & Investment

**Early Diversion**
- Operate within the 9-1-1 Center for day and evening shifts
- Handle non-violent behavioral health calls-for-service through telephone contact and connection to alternate services

**Investment**
- Health Department
  - Additional Clinical Staff: 3.15 FTE clinicians, 1 supervisor
  - Logistics: computers, equipment, licensing, indirect
Objective
• Provide Accessible, Coordinated and Comprehensive behavioral health services
• Fill service gaps
• Offer alternative to emergency room care

Service Components
• Mobile Crisis Team
• Hotline/Operation Center
• In-Home Intervention Team
• Urgent Care Center
• Critical Incident Stress Management
• Community Education
• Crisis Intervention Team Training
Pandemic

Contributing Factors to Decline in Mental Health

• Increased stress
• Social Isolation/Loneliness
• Trauma
• Environmental factors
• Economic decline/Poverty
• Bereavement
FY 2020 Data

• 5,513 BC residents accessed inpatient/ emergency department care for suicide/self harm concerns
• Individuals 18 to 24 represented 12.7% of total visits
• MDH data show upward trend of intentional self-harm by individuals ages 10 to 19
• BC Child Fatality Review recorded increase in youth suicide deaths (surpassing homicide and accidental deaths)
• Black youth suicide trend line increased above that of white youth suicide trend line
### Police Department
- **Personnel Salaries:** 4 police officers, 1 analyst, 2 sergeants
  - $410,014
- **Logistics:** computers, phones, radios, vehicles
  - $110,620

### Health Department
- **Clinical Staff Salaries:** 6.30 FTE clinicians, 1 supervisor
  - $813,541
- **Logistics:** computers, equipment, licensing, fringe, indirect
  - $324,734

### Total Investment
- **Total Investment:** $1,658,909