

Regulatory Reform Commission
Wednesday, August 24, 11:00am-1:30pm
100 Community Place, Crownsville, MD 21032

AGENDA

1. Opening Remarks by Lt. Governor Rutherford and Co-Chair Abba Poliakoff
2. Approval of July 14, 2016 Meeting Minutes
3. Discussion with Bobby Neall, *Governor's Office of Transformation and Renewal*
4. Discussion with the Customer Services Initiative (Roger Campos, *Governor's Business Ombudsman*; Luis Luna, *Governor's Office of Performance Improvement*; Greg Derwart, *Chairman of the Commerce Cabinet Customer Service Workgroup*)
5. Discussion with Lisa Larson, *Financial Services Workgroup Representative*
6. Adjournment